



2023/24

Factsheet

Q1 Report

Contacts to the Helpline



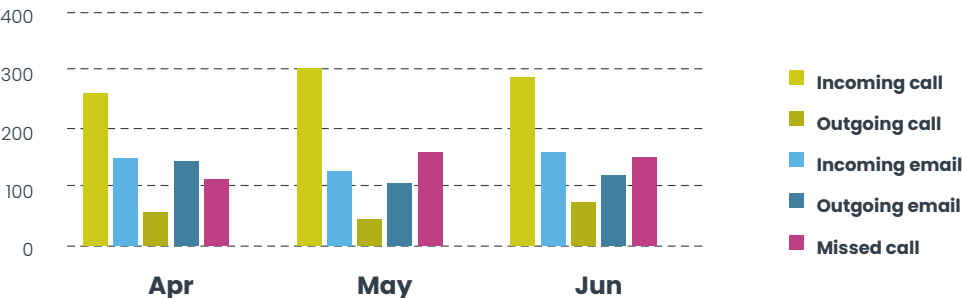
Total Contacts Managed

2,340



Total Cases Supported

765



New Cases to the Helpline

30 New Child Marriage (prompt)

59 New Forced Marriage (prompt)

62 New Children

534 New Female

47 New Male

259 victims contacted the helpline for the first time

12% of new referrals came from victim services

Police forces across the UK contacted us whilst supporting 63 victims, creating 30% of professional helpline contacts

30 new cases were children at risk of child marriage. Children’s social services contacted the helpline whilst supporting 8 of those children. Victims and family members also contacted the helpline concerned for their safety, and the safety of siblings.

Helpline Feedback

- The helpline was easily accessible and the call handler answered all of the questions I had exceptionally well. I will always signpost clients with relevant needs to Karma Nirvana.’
- ‘I am a child protection social worker. I spoke with Angela and with Pearl regarding safeguarding steps for a family with young children and I could not overstate the value of their advice, which enabled us to identify risks and to act to safeguard the children we discussed. I have also used the service previously to discuss forced marriage and honour based abuse, and the advisors guidance allowed us to create a robust safety plan. I think this service is outstanding and I am sure I will be calling again. ’

The information provided in this report is based on the information callers chose to share with the helpline and does not reflect the true prevalence of HBA/FM/CM in the UK.