



2020/21

Helpline Statistics

Q2 Report



3,514

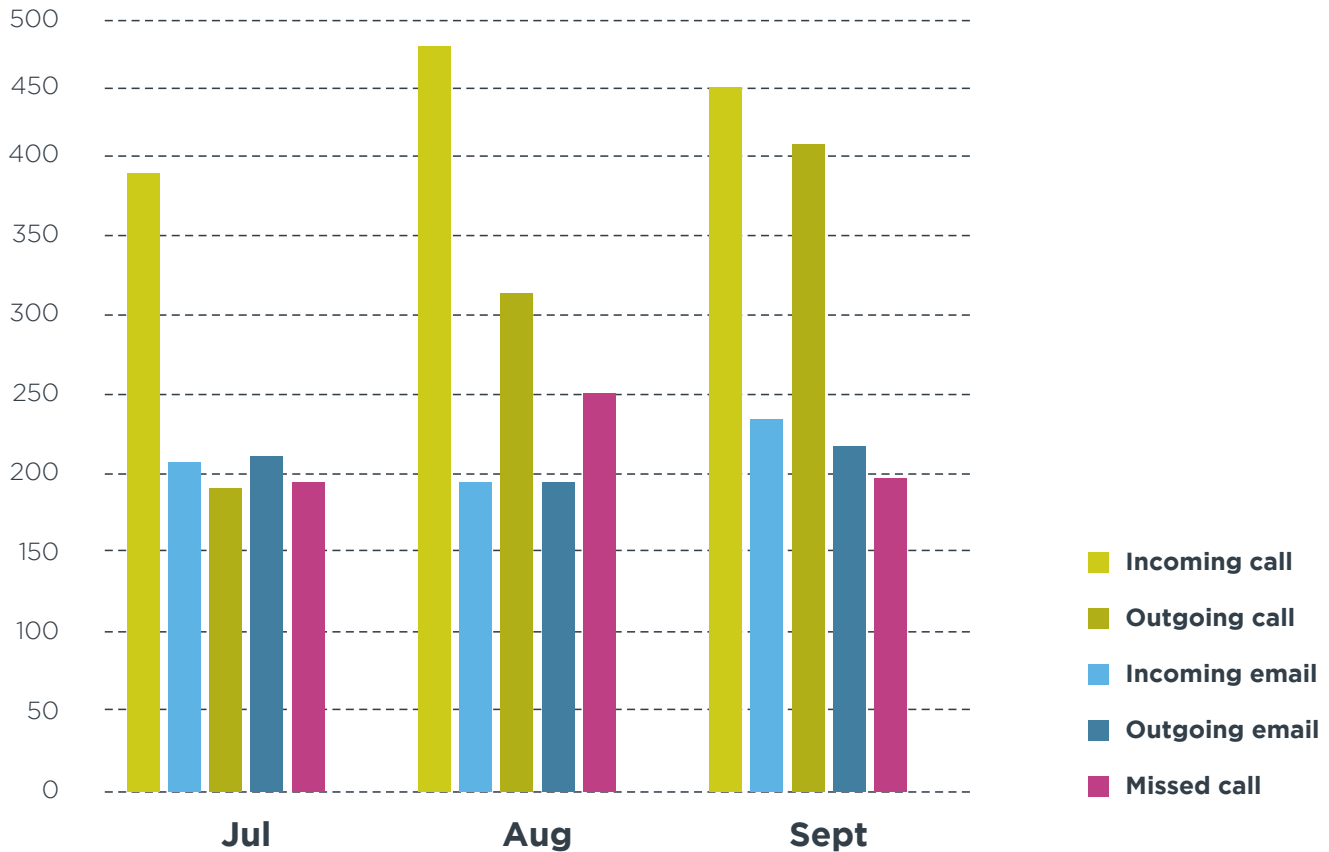
Total Contacts



748

Total New Cases

Monthly Contacts



During quarter 2, helpline activity increased by 99% compared with the same period in 2019 – 2076 to 4130, respectively.

As Covid-19 restrictions began to ease over the summer, August has been the busiest month with a total of 1432 contacts, a 118% increase compared with August 2019 – 656 to 1432, respectively.

Outgoing calls have increased by 224% compared with the same period in 2019 – 284 to 920, respectively.

As Covid-19 restrictions eased, we supported ten victims whose circumstances exacerbated Covid-19 lockdown, a 88% fall compared with quarter 1 – 89 to 10, respectively.

3,514

total contacts during the second quarter

118%

increase in Aug compared last year

224%

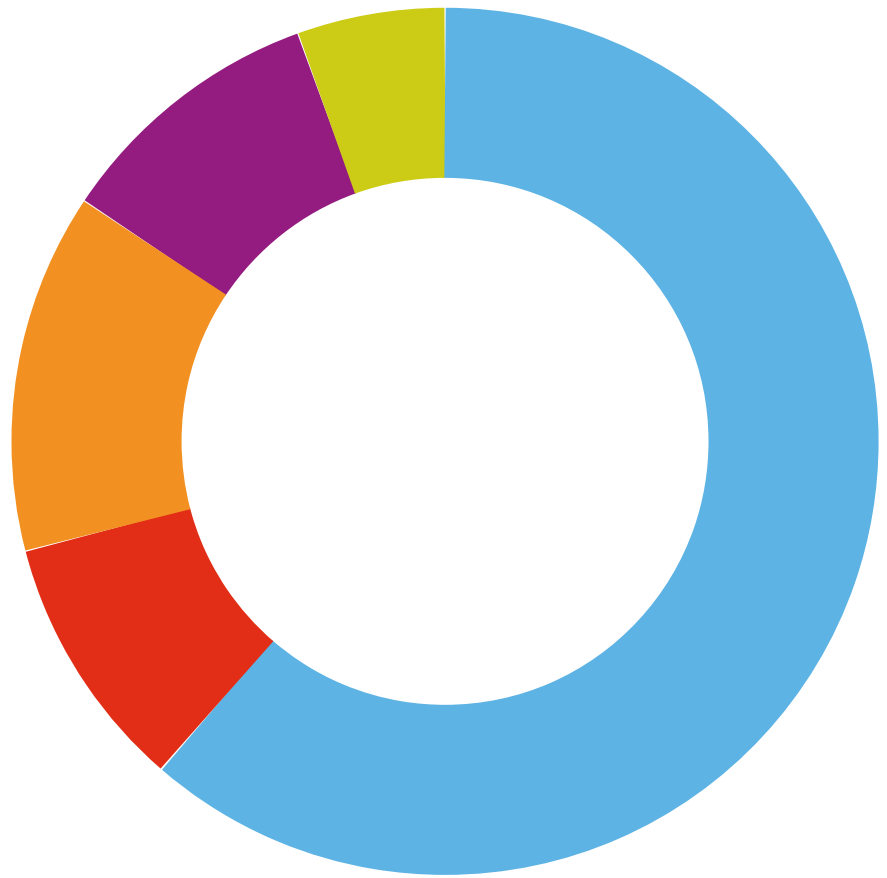
increase on outgoing calls

99%

increased helpline during Q2

Referral Source

- Single Victim
- Police
- Third Party
- Children Social Care Services
- Voluntary Domestic Abuse Service



New referrals to the helpline increased by 17% - 528 to 616, respectively.

Victims self-referred to the helpline more than any other referral source and represented 62% of referrals.

Police and children's social care consistently made more referrals than any other professional referral source.

616

new referrals to the helpline were made

62%

self-referrals were made by single victims

17%

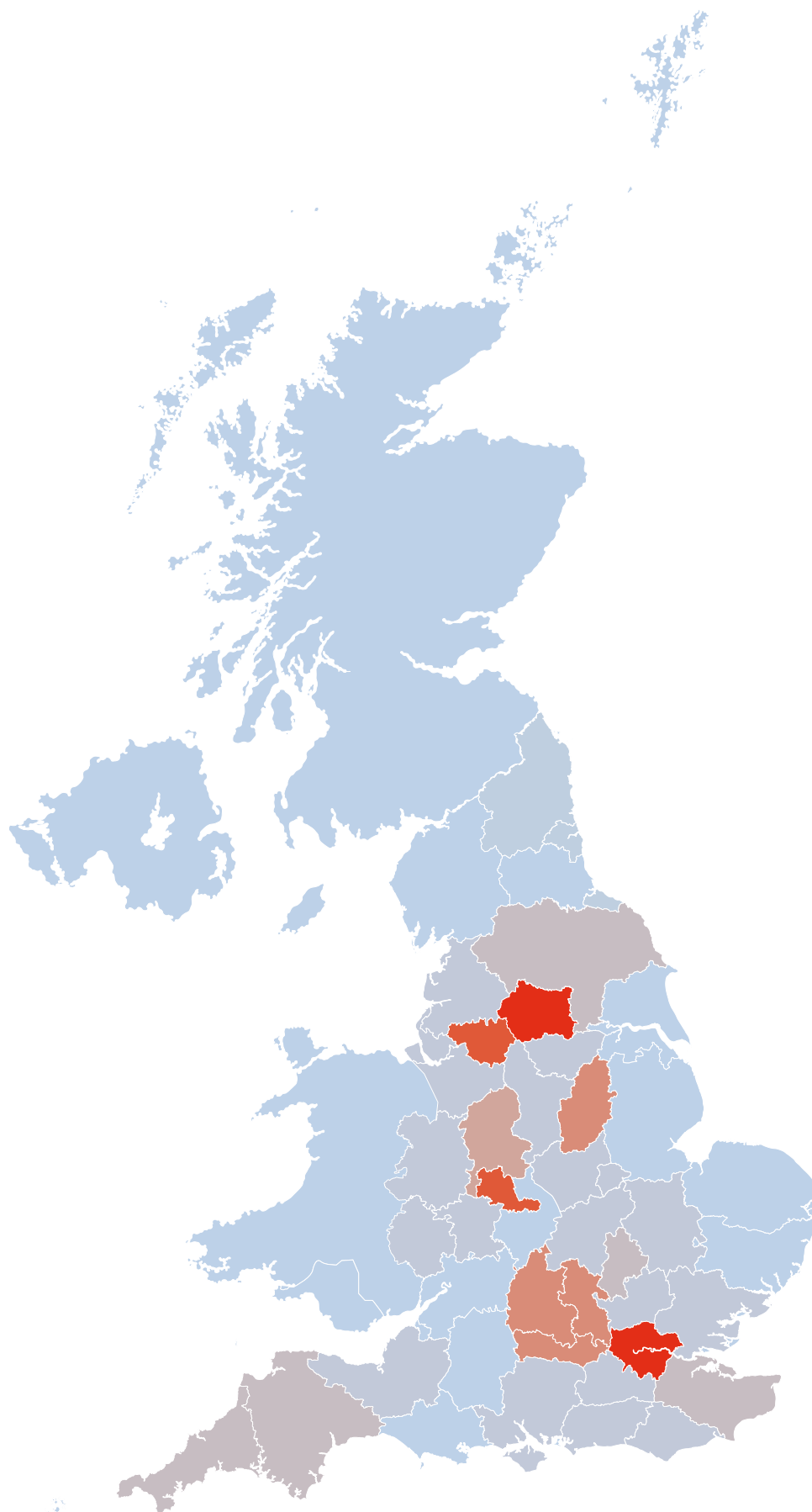
increase compared to the last quarter

Top Locations

Karma Nirvana supported more victims living in West Yorkshire during Q2.

Karma Nirvana supported 44% more victims living in London compared with the same period last year – 60 to 102, respectively.

The most significant fall of 62% were from victims living in South Yorkshire – 27 to 12, respectively.



Child Marriage

Compared with the same period in 2019, referrals for children up to the age of 15 years fell by 59% - 17 to 7, respectively.

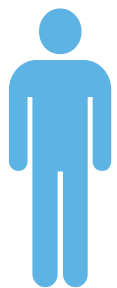
However, as children at risk have been less visible to statutory services during the lockdown and the school summer holidays, we did experience an increase in referrals from schools as they re-opened in early September.

Karma Nirvana supported eight children who were facing the threat of child marriage. The youngest victim was 9 years old.

The victim was experiencing emotional abuse and coercive control perpetrated by her family since the lockdown began.



Male Victims



56%

new male
victim referrals



41%

new female
victim referrals

'56% of new male victim referrals were made by the victim, compared to 41% of female victims.'

New referrals for male victims increased by 39% compared with the same period in 2019.

The youngest male victim was 16 years old. His parents discovered he was gay and at risk of child marriage.

One male victim was prompted to call the helpline because he was experiencing abuse from his wife and in-laws.

He attempted to flee the family home but was found by his in-laws and physically assaulted and locked in the house.

Summary

Quarter 2 has proved yet another busy time on the Honour Based Abuse helpline.

As restrictions were eased at the beginning of July 2020, we experienced one of the busiest periods in over two years.

In addition, we have seen a fall in cases where lockdown restrictions have impact-

ed on the victims' circumstances, with restrictions being lifted over the summer.

The most significant change has been the increase in outgoing contacts to support victims who have relied on Karma Nirvana's support whilst they still have limited access to local services.

